

Elevations Credit Union Online Consent For eDocuments

By clicking "Accept" below, you specifically consent and agree to accept eDocuments which include your periodic account statements (eStatements); eNotices (examples include but are not limited to: certificate maturing, negative balance fee, courtesy pay fee, credit card over limit, late payment fee, change in terms etc.); and year-end tax statements electronically through online banking. An email notice of the availability of the forgoing will be sent to the email address you provide. Your online eStatements will include the periodic account and transaction activity for your Deposit and Loan accounts and/or Visa Credit Card and FlexLine Plus billing statements; electronic funds transfer services; and periodic notice of billing error rights. Responses to billing error inquiries will be sent to your postal mail address.

It is important that you inform us each time your email address changes so we can communicate the availability of your eDocuments, or any change in terms, or change to our service. You can do this by completing the email address change in the Self Service menu in online banking.

Your monthly eStatements for your Deposit and Loan accounts will generally be available by the end of business on the 5th day of the month and on the 24th day of the month for Visa Credit Cards and FlexLine Plus in a secure area of online banking. You may access and view your eStatements at that time. The Visa Credit Card and FlexLine Plus eStatement also includes your monthly billing notice for the payment amount that is due by the 19th of the following month.

Your eDocuments will be available for at least ninety (90) days on our website and can be obtained by using any type of computer that is linked to the Internet. You may access your eDocuments as PDF documents through our website. You will need the following browsers (Chrome, Firefox, Safari or Internet Explorer) associated with a current version of these operating systems: Apple, Windows or Android and the ability to read PDF's. This will allow you to access the disclosures and print a copy or download and save the disclosures for your records. By your consent to receive eDocuments you are telling the credit union that you have printing capability or the capability to store electronically for your records.

We will suspend mailing your periodic statements and other documents described above, when you consent to receiving eDocuments online. In order to receive your eDocuments in paper form through the mail, you must withdraw your consent to receive online statements by utilizing the options provided online, or by contacting the Credit Union via online banking secured messaging, by telephone 303.443.4672 or 1.800.429.7626, or in person. A monthly fee may be assessed to your account if you choose to receive paper statements in the mail after opening an account with eDocuments as outlined in our Fee Schedule.